



“Piedmont Triad Manufacturing Facility News You Can Use!”

Identifying the Ideal Team Player

The best team players have three virtues: humility, hunger, and smarts.

According to Patrick Lencioni of management consulting firm The Table Group, these traits are sometimes inherent in personality, but more commonly they show themselves through how a person reacts to life, work, and personal development over time.

Humility allows a person to drop their ego and put a team ahead of themselves. Humble people recognize the contributions of others and don't step on others to get to the top. If a team member lacks this characteristic, they will not be able to build trust and work through conflict over time.

Hungry people try to learn more, improve themselves, and achieve more responsibility and recognition. This drive propels them to work with a high level of self-motivation and see that projects are completed quickly and correctly. Their ambition keeps them moving upward toward the next opportunity. A person who isn't hungry has a hard time getting the desired results and will likely perform at the bare minimum required.

Smart team players understand how to talk to other people. Listening, asking the right questions, and engaging the team in conflict resolutions are all qualities a smart person will bring to the table. People without this emotional intelligence will tend to create interpersonal problems that require constant mediation from others.

Lencioni suggests these virtues should permeate interviews, performance reviews, and even personal introspection to help identify the best way to hire, retain, and coach employees. Deficiency in even one of these areas can cause problems for businesses, and it can take time to correct a culture problem caused by weak team players.

Sweet potato vines for summer!

Lovely sweet potato vines could once be found on sunny kitchen window sills everywhere.

And why not? Sweet potatoes are perfect for a kitchen garden plus they are beautiful and easy to grow. Best of all, everyone has the odd sweet potato now and then. That's all you need to start your garden or just a lovely plant.

Growing a sweet potato vine is also a great way to introduce kids to plants.

It's easy to do. Get a small jar you would normally throw out -- maybe a pickle jar. Fill the jar halfway with water. Now put your sweet potato in it, making sure the top one-third is exposed. Typically, people insert toothpicks into the side of the potato to hold it out of the water.

In a few weeks, the sprouts begin to grow. If you want, you can plant it outside in a sunny spot.



I hope you enjoy this month's newsletter!

Christine Hall, President
All Washed Up Cleaning, LLC

Plan for your fall garden in spring

In May, we are excited about the colors of our perennial gardens, now just hinting at their summer glory.

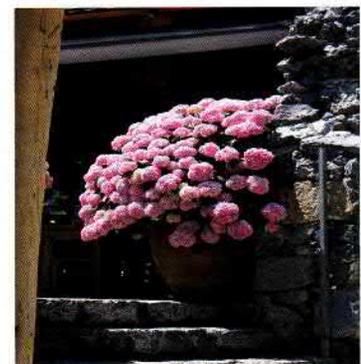
But while you plan for summer, don't ignore fall.

Mums are the standard for fall color and while they are abundant in stores around late September and October, if you want them as a member of your perennial garden, plant in the summer.

According to Better Homes and Gardens, planting mums in the fall doesn't give them much of a chance to overwinter. Their roots don't have time to dig down deep enough to stay healthy. Instead, plant in spring to give them a chance to establish.

Basic tips for growing mums:

- Choose a location with at least six hours of sun.
- Choose well-drained soil. Clay soils won't do.
- Never let newly planted mums wilt. Water regularly at the roots, avoiding foliage. If bottom leaves look limp or turn brown, water more often.
- Your mums set out in spring need a 5-10-10 fertilizer once or twice a month until October. No need to fertilize fall annuals, but overwintering plants must be fertilized to stimulate roots.
- Prepare for overwintering by mulching at least 4 inches with straw or shredded hardwood.
- Pinch off spent blooms but leave the branches. Wait until next spring to prune old stems.
- When the weather warms the following year, pull away the mulch to allow new sprouts.



Five things to know BEFORE inviting a contractor into your business at www.AllWashedUpCleaning.com

Do You Know...



Commercial Cleaning

All Washed Up Cleaning, LLC
(336) 682-6983

What makes All Washed Up Cleaning different?



We use a unique management and communication tool that allows us to:

- Identify issues and quickly take action
- Support our cleaners when they are onsite
- Manage supply orders and inventory in real-time

Our office cleaners use Swept, and we noticed a difference instantly. They know when little things come up and just deal with it!

BRIANNA STRATTON - THE BRIDGE, HALIFAX, NOVA SCOTIA

Multilingual Communication

This industry is full of talented individuals who do not fluently speak english. We can communicate messages, instructions, and all feedback in their native language. This allows our cleaners to know exactly what is expected of them while they are in your office.

Problem Reporting

Nobody is perfect, but we separate ourselves by being proactive if something does come up. Our cleaners are trained to report any issue, big or small, at the end of their shift so that the manager is aware and can deal with it right away.

Specific Site Training/Instructions

Say goodbye to log books and say hello to the future of cleaning. We take notes and pictures of each site (with your permission), which allows us to properly communicate your specific needs to our cleaners. When a cleaner arrives, even for the first time, they know how to be successful in your space.

All Washed Up Cleaning uses Swept to improve communication and management. To learn more about Swept, visit sweptworks.com

swept

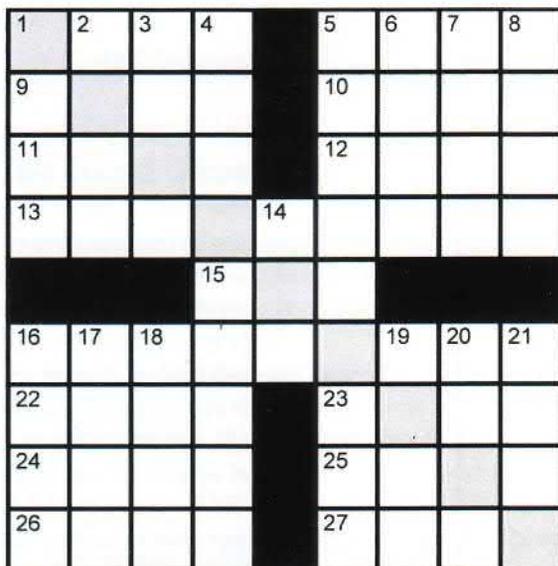
Customary Way

Across

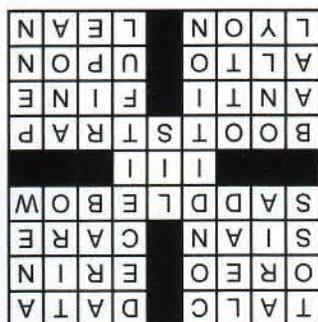
1. Locker room supply
5. Facts and figures
9. Hydrox alternative
10. Land of leprechauns
11. City in central China
12. Give a darn
13. Pommel
15. Sundial number
16. Self puller-upper
22. Not pro
23. Dandy
24. Chorus member
25. ___ reflection
26. Capital of Rhone
27. Incline

Down

1. Fling
2. "Tosca" tune
3. Its symbol is Pb
4. Out of ___ (in poor shape)
5. Misleading
6. Kuwaiti, e.g.
7. Novice



8. Again
14. Sue Grafton's "___ for Lawless"
16. Canaanite deity
17. Nothing but
18. "Beetle Bailey" dog
19. Ready for picking
20. Wild ox
21. Ivy League team



The headline is a clue to the answer in the diagonal.

Trivia Teaser – Hello Neighbor

1. Which U.S. President instituted a "Good Neighbor" policy with other Western Hemisphere countries? a-Lyndon Johnson, b-James Madison, c-Franklin Roosevelt, d-George Washington.

2. The Tenderloin is a downtown neighborhood area, situated on the southern slope of Nob Hill, in which California city? a-San Diego, b-San Francisco, c-Stockton, d-Santa Cruz.

3. What did next-door neighbor Jerry Helper do for a living on "The Dick Van Dyke Show"? a-TV repairman, b-Airline pilot, c-Dentist, d-Zookeeper.

4. What is the name of the young neighbor of the Bumsteads in the "Blondie" comic strip? a-Charles, b-Roberto, c-Telly, d-Elmo.

5. Which poet noted that "good fences make good neighbors" in his poem "Mending Wall"? a-Robert Frost, b-Carl Sandburg, c-A.E. Housman, d-Walt Whitman.

6. The animated series "Daniel Tiger's Neighborhood" is a spinoff of which children's TV show? a-"Mister Rogers' Neighborhood," b-"Captain Kangaroo," c-"The New Zoo Revue," d-"Pee-wee's Playhouse."

7. The Danube River separates Bulgaria from which neighboring country? a-Slovenia, b-Slovakia, c-Moldova, d-Romania.

8. Released in 1991, "Waking Up the Neighbours" was the sixth studio album for which Canadian singer-songwriter? a-Bryan Adams, b-Aldo Nova, c-Corey Hart, d-Michael Buble.

9. Which African country is sandwiched between neighboring countries Nigeria and Togo? a-Niger, b-Burkina Faso, c-Benin, d-Cote d'Ivoire.

10. In Jonathan Swift's "Gulliver's Travels," which island neighbor was separated from Lilliput by a channel only 800 yards wide? a-Sod, b-Taunuu, c-Blefuscu, d-Gourami.

- 1-c, Franklin Roosevelt
2-b, San Francisco
3-c, Dentist
4-d, Elmo
5-a, Robert Frost
6-a, "Mister Rogers' Neighborhood"
7-d, Romania
8-a, Bryan Adams
9-c, Benin
10-c, Blefuscu

Answers to 'Hello Neighbor'

Training: Going the last mile for new hires

New training programs aim to bridge the gap between college and a first job.

Some companies have expanded and lengthened training to develop technology and business talent, according to The Wall Street Journal.

One company, German business-software giant SAP, opens a few hundred spots in its paid, nine-month-long sales academy each year and brings recent graduates from across the world to participate. Although the program consumes a chunk of its yearly training budget, it has paid for itself by producing high-performing new employees, company officials say. Turnover among this group is only 10 percent.

Capital One's developer academy gives new graduate hires six months in a classroom setting to learn programming skills and business processes. New hires are also assigned company mentors to teach both skills and company culture.

U.S. employers spent about \$1,252 per employee on training in 2015.



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Commercial Cleaning

Your New Issue of *News Splash* Has Arrived!

Identifying the Ideal Team Player
(page 1)

plus...

Free Pressure Washing! (page 4)

To:

Robot accidents

Since 1984 there have been 38 robot-related accidents, according to a Zdnet review of OSHA statistics.

"Of the 38 incidents, 27 resulted in a worker's death. For comparison, in 2013, when the last US worker was killed in a robot-involved accident, there were 4,585 workplace fatalities in the US", according to the Bureau of Labor.

Recent robot-involved worker deaths in India and Germany have renewed the conversation about robot safety in the workforce.

Staff Members Making the News

We welcome a newer member on our team of awesome day porters, Miral Camero. Miral says, "I like working with All Washed Up Cleaning for the friendly work atmosphere and sincere appreciation they show for my work. I have a steady and fair income and schedule that allows quality time with my three children and husband. I enjoy our meetings to welcome new team members while we enjoy refreshments, receive encouragement to work as a team, and receive monetary incentives through help out points." We understand and work with our employees' needs to balance their time with family and are very happy to have Miral on our team!

Compare yourself to who you were yesterday instead of who someone else is today.

~Jordan Peterson

Free Pressure Washing Sidewalks / Walkways!

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Schedule floor scrub before June 15, 2018

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Take the Trivia Challenge and Win a \$25 Gift Card to Applebee's!

The first 5 people who call our office with the correct answer will be entered into the drawing!

How much was spent on training per employee in 2015?

- a. \$93
- b. \$1252
- c. \$573
- d. \$2833

HINT: The answer is hidden somewhere in this newsletter.